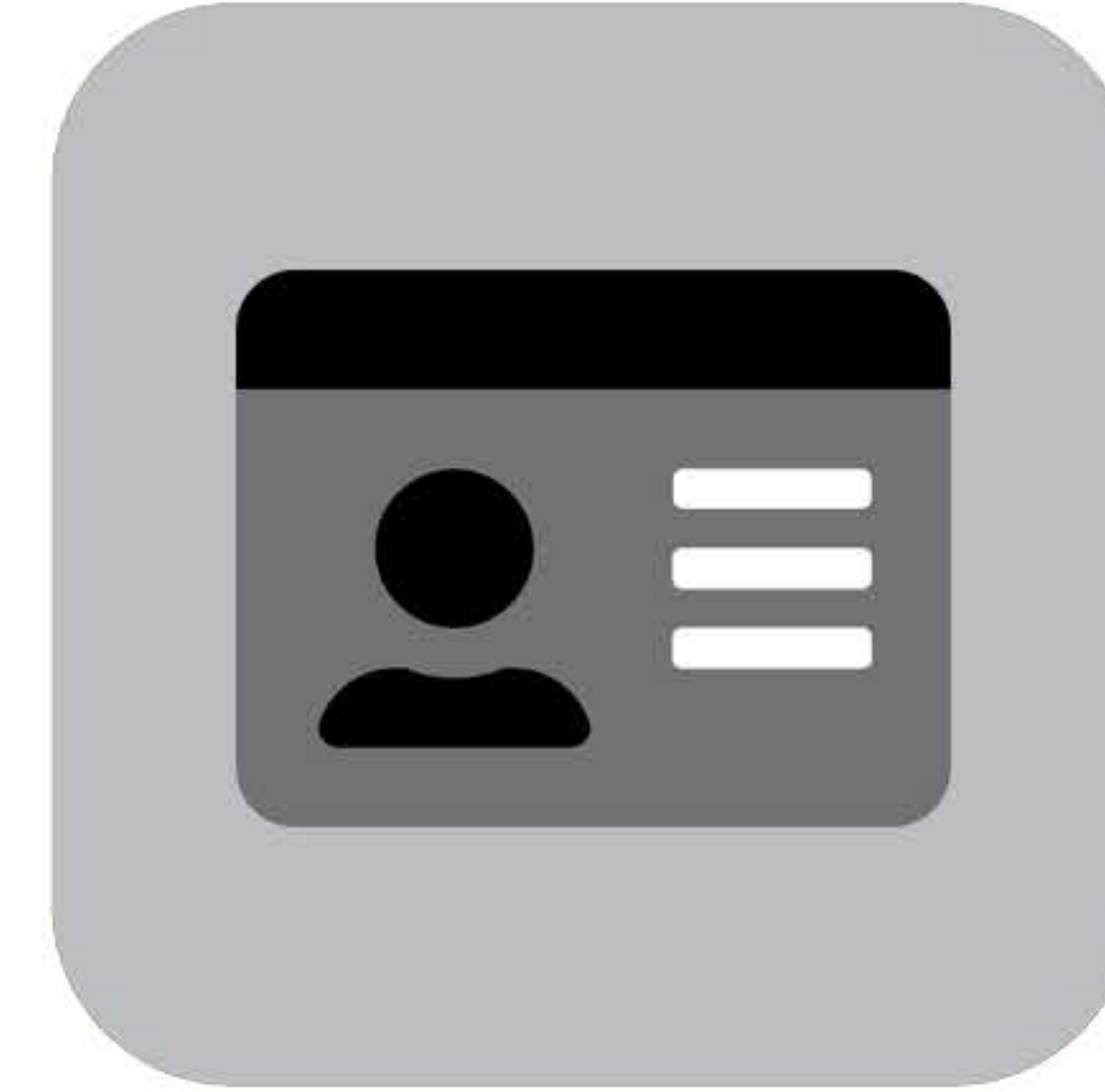# CARD TRACKER

giftcard management

signature

Complete signature suported
audit trail for giftcards

card-scan

Magscan of gift and fuel
cards for identification and tracking

license-scan

Optical barcode scan of PDF-417
code on Florida Driver's License

KNOW THE LOCATION AND DISPOSITION OF EVERY GIFTCARD
ISSUED. COMPLETE SIGNATURE TRAIL FROM INTAKE TO THE
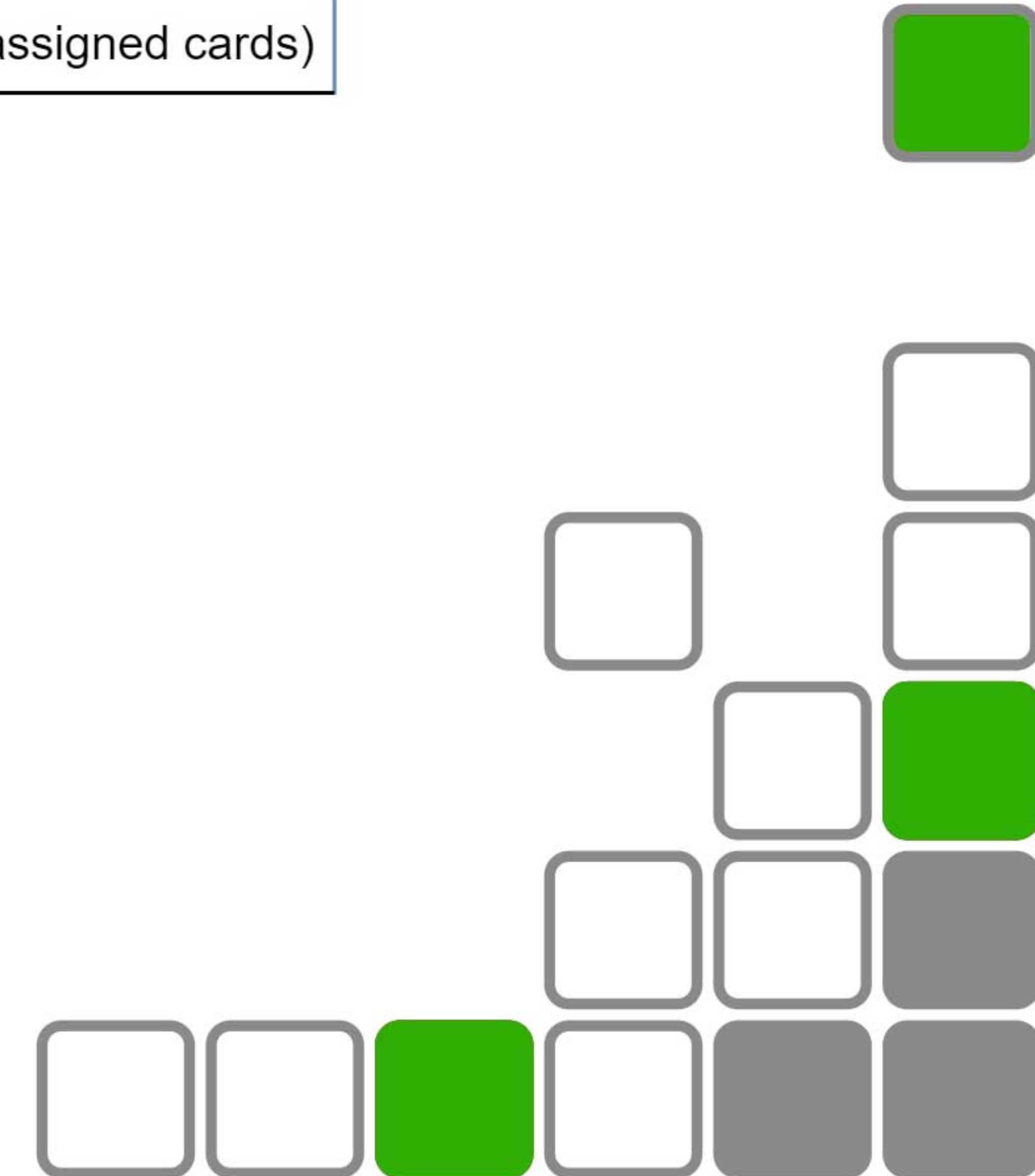POINT THE CARD IS ISSUED TO YOUR CUSTOMER.

CardTracker Highlights

Licensed per Workforce Board	
	Unlimited Users
	Unlimited Customers
	Unlimited Programs
	Unlimited Locatons

CardTracker Features	
	Cloud Based Service
	User sees enabled features
	User sees only enabled locations
	Dynamic Reports
	Ongoing Support & Updates prevent obsolescence
	Custom development available

User Types	
	Safe Admin
	General Admin
	User (sees only assigned cards)

Note: CustomerTracker is a complementary application used to track and manage service queues and collect operational data. If enabled selected modules are automatically integrated.

SAFE ADMINISTRATORS DOMAIN

Main Menu

New Gift/Fuel Cards Purchased	Pool of Cards in Safe	Pool of Cards with Manager	Pool of Cards with Customer Service Person

Open CardTracker CLICK Scan New Cards

CLICK Release Cards

CLICK Card History

CLICK Transfer Card(s)

ClICK Issue Cards to Customer

Select Program & Amount, scan all cards in batch

Click From Signature

Safe Admin signs using Topaz signature pad or mouse

Select Employee & Location, scan all cards in batch

Click From Signature

Safe Admin Signs using Topaz signature pad or mouse

Click To Signature

Recipient Signs with Topaz signature pad or mouse

Select Card

CLICK to Return

Select Employee & Location, scan all cards in batch

Click From Signature

Card Holder Signs using Topaz signature pad or mouse

Click To Signature

Recipient Signs with Topaz signature pad or mouse

Scan Gift/Fuel Card

Select Program (Required)

License Present? — No → Manually Record Customer Info (Exception)

Yes

Scan Driver's License

Click From Signature

Card Holder Signs using Topaz signature pad or mouse

Click To Signature

Customer Signs with Topaz signature pad or mouse

• Journal Entries
• Manual Card Release w/ supplemental scans
• Dynamic Reporting Tools
• Administrative Menu
• User Controls
• Location Controls

• Restricted Reporting
• Card assigned to user for security
• Card can be returned to safe by Admin

Signature Audit Trail

Cardtracker provides a number of checks and balances to help insure card security. Employee and customer signatures are captured with each card transfer. Signatures can be easily compaired via the audit report. Complete signature trails are available for each card in the system.

Customer information is captured via an optical or magstrip capture of data from customer's drivers license. Exceptions can be made, for example if customer does not have a drivers license, but exceptions are noted.

Additionally gift cards can only be issued by the customer service person to whom they are assigned.

CareerSource

CardTracker ▾   Admin ▾

Card History Report

| Quick Filter | Issued Cards | Signature Audit | Card User | Cards In Safe | Cards Checked Out | Reset Page |

Drag a column header here to group by that column

		Card ID	Location	Program	Date Issued	SS #	Issued Signature	Receiver Signature
		6006491050177345065		WTP	5/31/2018	7416		
		6006491050177345073		WTP	6/1/2018	9788		
		6006491050177345081		WTP	6/1/2018	2933		
		6006491050177345099		WTP	6/1/2018	2933		
		6006491050177345107		WTP	6/5/2018	3783		
		6006491050177345115		WTP	6/1/2018	9765		
		6006491050177345123		WTP	5/31/2018	0153		
		6006491050177345131		WTP	5/31/2018	4965		
		6006491050177345149		WTP	5/31/2018	4965		
		6006491050177345156		WTP	6/5/2018	7715		

Count=12,875

Page 1 of 1288 (12875 items) 1 2 3 4 5 6 7 ... 1286 1287 1288   Page size: 10
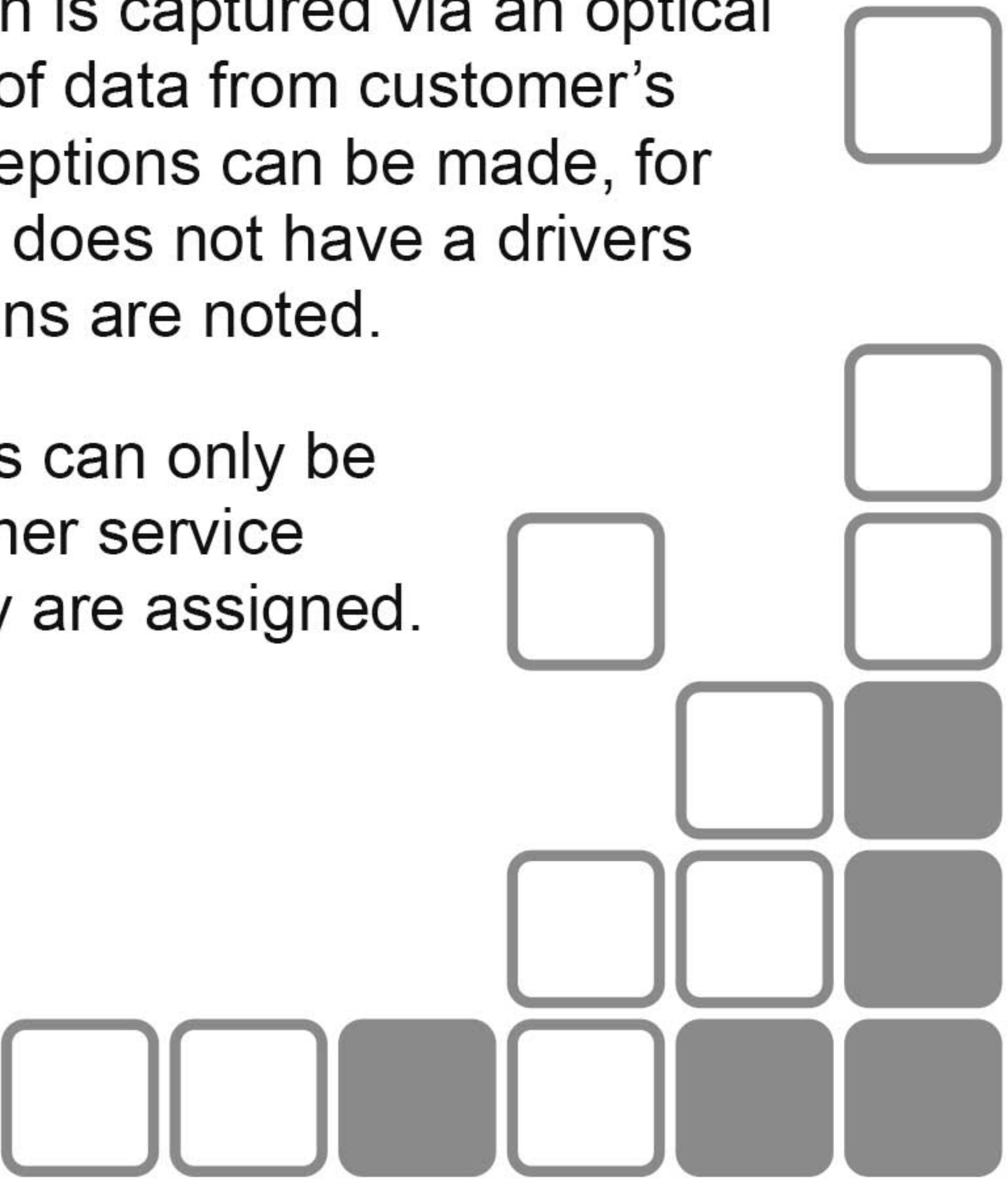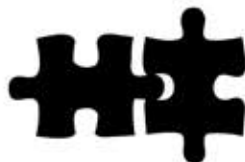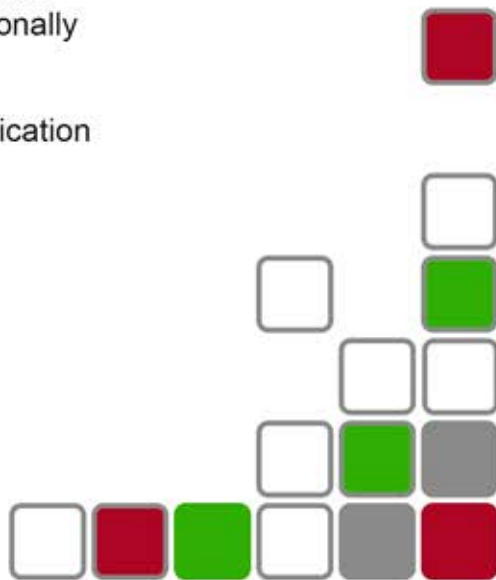
[CardStatus] Equals 'Issued'   Clear

Note: Some data colums removed for report to fit on page. Records with unrecognizable signatures (initials only) used in this example report to anomonize.

Applications Work together seamlessly

CARD TRACKER   **CUSTOMER TRACKER**

CustomerTracker and CardTracker work seamlessly together or apart. If you have both applications common elements like users, programs and locations are shared and managed as a single application. Users have access to the application elements specifically assigned both functionally and for reporting purposes.
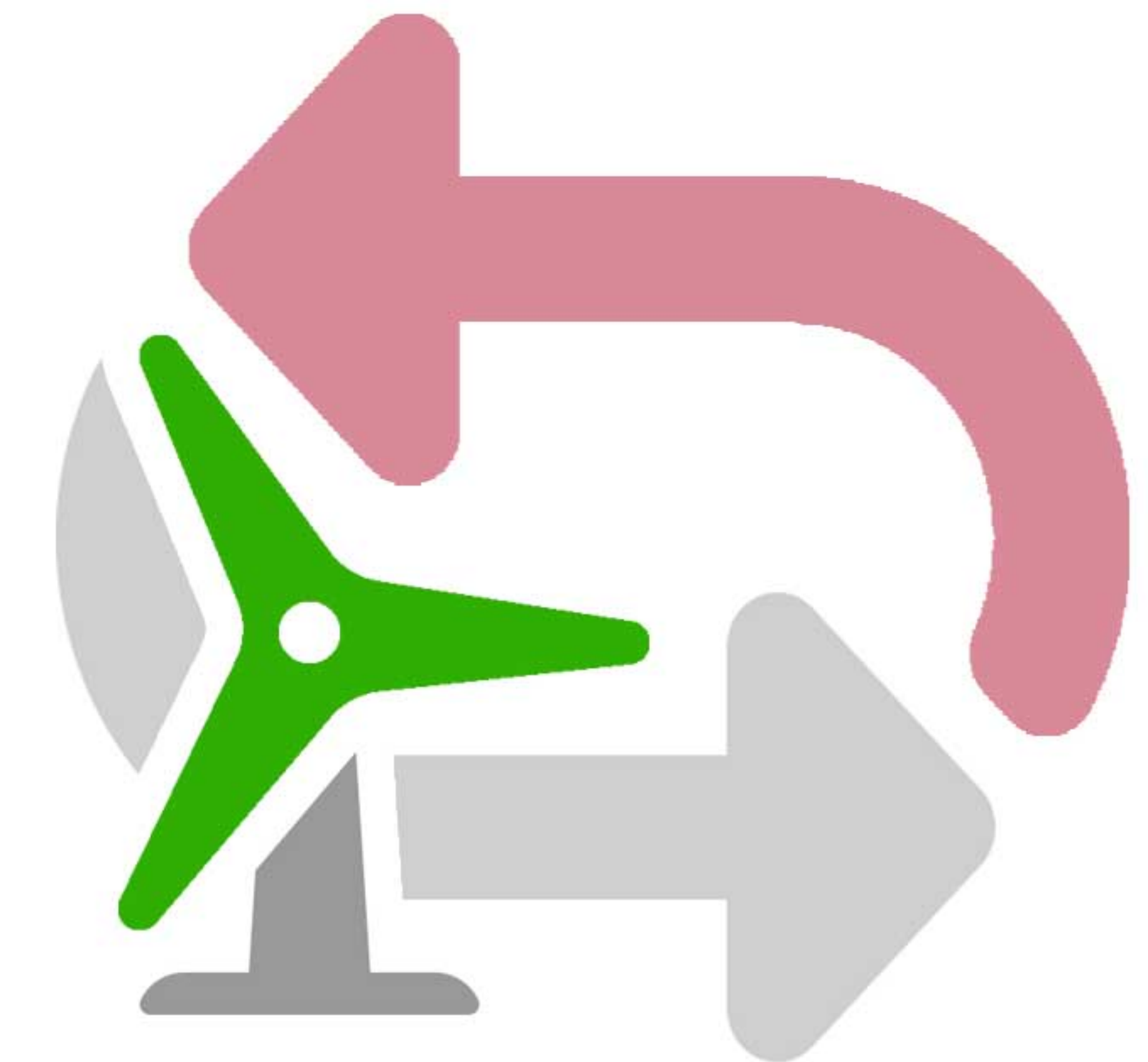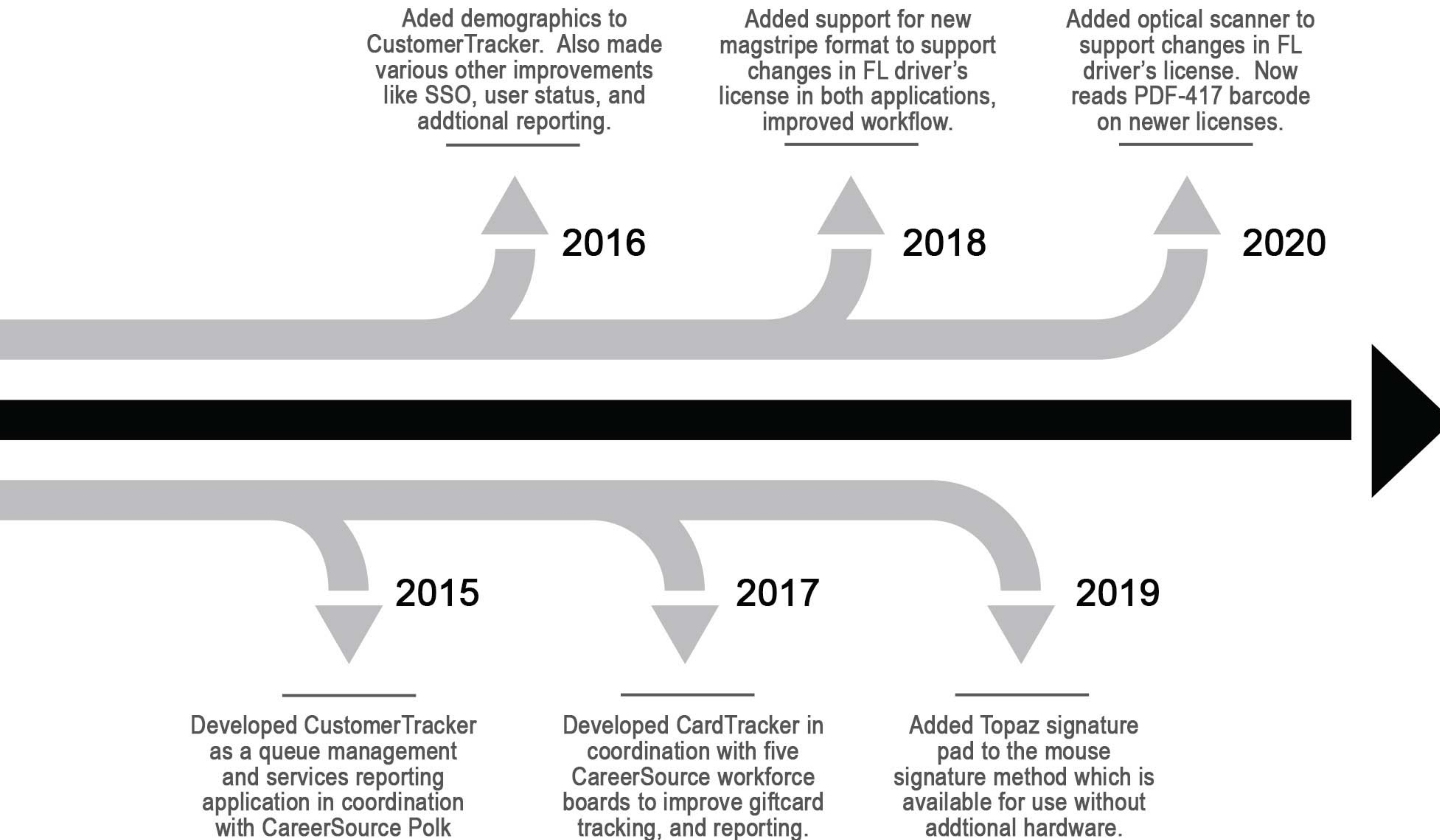
- Cloud based application, access from anywhere with internet application with nothing to install *

- Shared hardware for scanning driver's licenses

- SSO option available

* Optical scanner hardware requires some simple configuration
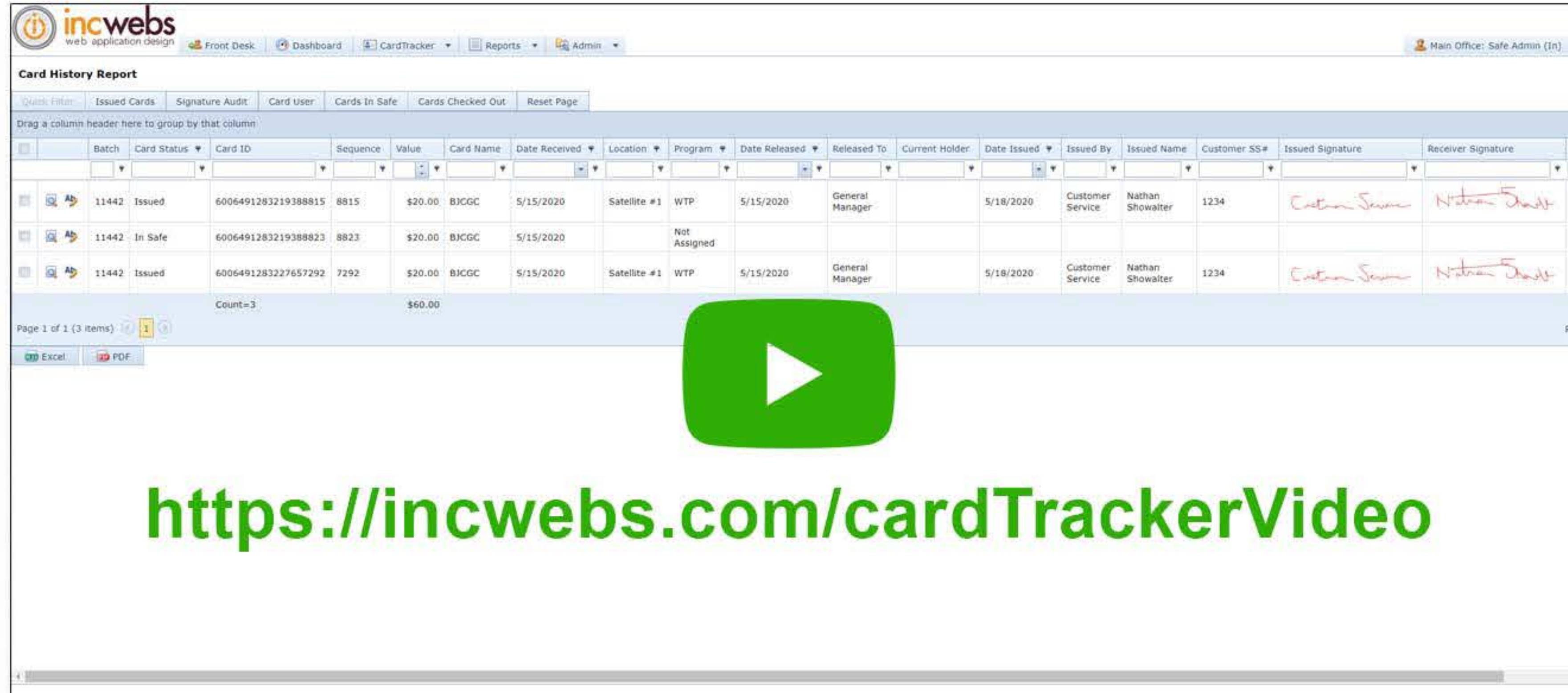
CustomerTracker & CardTracker

Ongoing Development Prevents Obselence

Aded demographics to CustomerTracker. Also made various other improvements like SSO, user status, and addtional reporting.

Added support for new magstripe format to support changes in FL driver's license in both applications, improved workflow.

Added optical scanner to support changes in FL driver's license. Now reads PDF-417 barcode on newer licenses.

2016   **2018**   **2020**

2015   **2017**   **2019**

Developed CustomerTracker as a queue management and services reporting application in coordination with CareerSource Polk

Developed CardTracker in coordination with five CareerSource workforce boards to improve giftcard tracking, and reporting.

Added Topaz signature pad to the mouse signature method which is available for use without addtional hardware.

Continuous Improvement

Both applications will be kept up-to-date to work in modern browsers.

Contact us for a free online demonstration of the application

https://incwebs.com/cardTrackerVideo

CARD TRACKER

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